Work Experience ____

Microsoft Seattle, WA

PRODUCT MANAGER II Jun. 2020 - Present

- Shipped shared components used across Office, Teams, and Outlook delivering a consistent UX for 200M+ MAU while aligning complex requirements for different product teams and extensibility platforms.
- Led cross-functional team of engineers, designers, researchers, and marketers to envision, build and ship high value UX Components such as the Suite Header and App Bar. Created a multi-year vision for the space endorsed by executives across organizations.
- Driving product iteration process from envisioning to execution with strong customer focus via research, data, and experimentation to align 70+
 partner teams to a common vision.
- Leader in mentorship, team morale, and D&I creating programming and resources for new hires and interns to feel welcomed and productive on a newly formed and quickly growing team at Microsoft.

Microsoft Seattle, WA

PRODUCT MANAGER INTERN

Summer 2019, Summer 2018

- Created a Cost of Goods Sold analysis leveraging PowerBI and Kusto for Office's Recommended Documents List service to measure the cost per API call allowing for additional cost-effective use-cases of RDL service across the Office organization including Office.com (100M+ MAU)
- Designed Management Insights Dashboard for Microsoft Endpoint Manager Configuration Manager (MEM CM) after gathering feedback from customers to improve deployment practices for thousands of admins and 130M+ devices
- Developed cost calculator for Cloud Gateway in MEM CM using statistical analysis to accelerate adoption of a multi million dollar Azure opportunity.

Cisco Toronto & Ottawa, ON, Canada

Systems Engineering Intern

Summer 2017, Summer 2016

- Developed new integrations of legacy services into WebEx Teams via chatbots and other connectors to make sales data more accesible to teams of Systems Engineers & Account Managers with Node.js and WebEx SDKs
- · Internal envagelist for WebEx platform delivering several rounds of user feedback and product insights to engineering and product team
- Responsible for creating and maintaining demo labs with Cisco routers, switches, servers, software, and appliances supporting several xxM\$+
 CAD deals for customers in the Shared Services Canada branch of the Federal Government

Penguinleaf Technologies

Toronto, ON, Canada

CO-FOUNDER & LEAD CONSULTANT

penguinleaf.com | Jun. 2014 - Jun. 2020

- Co-Founded a technology consulting business specializing in cloud managed service with dozens of clients and thousands of end-users
- Specialized in migrating clients to cloud-first technologies such as Meraki Networks, Microsoft 365, AirWatch MDM, and Google Workplace to reduce total cost of ownership while improving security and productivity

Leadership & Service.

Students' Society of McGill University

Montreal, QC, Canada

MEMBER OF BOARD OF DIRECTORS

ssmu.ca | Aug 2018 - Nov 2019

- Supervise the operations of the Society (an 8M\$+ non-profit) in pursuit of their goals of fairer academic justice processes, better quality instruction, and improved services for students. Served on Accountability, Finance, HR, Nominating, Building and Operations, and Programming committees.
- Ratified and approved governance actions while evaluating for legal and financial risk and benefit to the Soceity's long term ojectives.

HackMcGillMontreal, QC, Canada

DIRECTOR

2019.mchacks.ca | May 2017 - May 2019

- · Led planning committe for McGill's largest hackathon, McHacks; with over 600 participants, 34 sponsors, and 95K\$ CAD raised
- · Restructured planning team resulting in a 100% fundraising increase and creation of new teams to improve hacker experience

Computer Science Undergraduate Society (CSUS)

Montreal, QC, Canada

RESIDENT

mcgill-csus.ca | Sept. 2016 - May 2019

- · Led executives in furthering the CSUS' mission in improving student life and academics in the computer science department for 1800+ students
- · Created a peer-tutoring service with 40+ tutors serving 350+ help requests a week by leveraging an under-utilized funding opportunity

Education

McGill University

Montreal, QC, Canada

BACHELORS DEGREE, MAJOR IN COMPUTER SCIENCE, MINOR IN ECONOMICS

Sept. 2015 - Dec. 2019

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